

**Porta Products Community Complaints Register – December 2025**

| Complaint No | Category | Date       | Property               | Detail   | Follow Up Actions  |
|--------------|----------|------------|------------------------|--|--|
| 148          | Noise    | 30.12.2025 | O'Connell Road, Oberon | Resident reported a loud humming noise but wasn't sure where it was coming from. | Investigated around town and the Oberon Timber Complex for potential sources of noise followed by a review of the site operating conditions. No indication of loud noise was able to be identified on the multiple inspections during the day and afternoon. Minimal plant in production as the site was in an annual maintenance shutdown period. |